

Briefing for the Health and Wellbeing Select Committee Meeting

Wednesday 26 September 2018

1 A&E performance

Local system performance against the A&E waiting time target (95 per cent of attendees to be seen within four hours) during August was 81.8 per cent.

2 CCG Ratings for Cancer and Maternity Services

New ratings on cancer and maternity services were published in August 2018 highlighting where CCGs are performing well and identifying where improvements are required. We have been rated as 'outstanding' for both cancer and maternity services. The ratings and measure used are available on the NHS England website. The assessments are conducted using the same indicators used within the CCG Improvement and Assessment Framework (IAF) but are separately conducted by independent panels.

3 GP Patient Survey

GP Practices in Bath and North East Somerset (B&NES) have again been rated as amongst the very best in the country, according to our patients. The results of the latest GP Patient Survey found that, of the 2,828 residents questioned, 91 per cent rated the overall experience at their GP surgery as 'good' – the fourth highest in the country and just two percentage points away from the top spot.

The results are also higher than the national average of 84 per cent. For more details visit <http://www.bathandnortheastsomersetccg.nhs.uk/patients-rate-bnes-gps-as-among-the-best-in-the-country>

4 Primary Care Strategy

This month we published our Primary Care Strategy that outlines how we intend to support GP practices in B&NES over the two-year period. It focuses on five main areas and what we are doing to address them:

Access to care – we are introducing additional primary care appointments across B&NES from 1 October with support from our partners at B&NES Enhanced Medical Services (BEMS)

Models of care – we will continue to support practices wishing to work more collaboratively to serve larger populations e.g. the Heart of Bath Medical Partnership and Minerva Health Group

Workforce sustainability – we will work with national bodies to help increase and retain our workforce, as well as helping expand the roles of our primary care professionals

Workload – we will offer project management support, advice about mergers and collaborations and encourage practices to share IT and HR issues to help manage workload

Estates and infrastructure – we will help practices assess whether the sites they are based in are fit for purpose and support them to adopt new digital tools that will enable them to work more effectively.

You can read the full strategy and one page summary [here](#).

5 Closure of Number 18 Surgery

On 28 September Number 18 Surgery will merge with the Heart of Bath Medical Partnership and the current Number 18 Surgery site will close.

All patients currently registered with Number 18 Surgery will transfer to the Heart of Bath Medical Partnership, unless they give instructions otherwise. The transfer is being carefully planned to make the process as smooth as possible for everyone. The majority of staff from Number 18 Surgery, with the exception of Drs Charlie Berrisford and Linda McHugh, will be moving across to join the Heart of Bath Medical Partnership. Therefore, patients will continue to see many of the same staff once the merger has taken place.

The decision to close Number 18 Surgery arose because of an increase in patient activity but a decline in patient list size, meaning the business is unfortunately no longer financially viable.

However, there are many opportunities to be gained from the merger with the Heart of Bath Medical Partnership. Not only does it mean that patients will have the choice of three sites across Bath, with two of these close to the current Number 18 Surgery premises, but they will also have access to a wider range of services and benefit from more practice team skills.

6 HandiApp promoted as new term starts

Parents and carers of children starting school this month are the focus for a campaign to promote the HANDiApp. They are being encouraged to download the HandiApp that gives expert medical advice about the most common childhood illnesses. The app was originally developed at Musgrove Park hospital in Taunton, and has been adapted by local paediatricians at Bath's Royal United Hospital. It was launched in B&NES and

Wiltshire for the first time in March 2017 and in its first year was downloaded over 14,000 times.

Not only is the app designed to provide advice to parents, carers, teachers and anyone else working with children, it is also used by GPs, health visitors and other healthcare workers, so the advice everyone receives is exactly the same.

7 Flu campaign

People in B&NES aged over 65 years will receive a new type of flu jab this year, which is considered to be more effective than other available vaccines.

The new vaccine is one of three flu jabs that are available for the different groups of individuals who are eligible for a free vaccination, to make sure as many people as possible get the right jab to protect them against flu this winter.

Children aged from two years and up to school year five, pregnant women, anyone who is the main carer for another person or who is in receipt of carer's allowance and those with long-term health conditions such as diabetes and asthma are also eligible for a free flu jab.

The newly available vaccine for the over 65s is expected to significantly boost effectiveness by improving the body's immune response. This is important because older adults' bodies typically do not respond as well to the flu vaccine due to their naturally weaker immune systems. Older adults are also more likely to suffer complications from flu.

This year's NHS flu programme will also offer vaccinations to a larger group of children and all individuals aged under 65 years who fall into eligible groups will receive a vaccine that protects against four strains of flu.

The new vaccine for the over 65s is expected to reduce the number of GP consultations by 30,000, the number of people admitted to hospital by over 2,000 and prevent more than 700 deaths from flu across England, helping to reduce some of the health burden that flu can place on the NHS, workplaces and the wider population.

The flu vaccine will be available from early October. Eligible adults are encouraged to get their free vaccine from their GP or a pharmacy before the end of November to protect themselves and their families before flu reaches its seasonal peak. It is the safest and single best way to protect against a potentially very serious illness.

If you are eligible or want to check whether you or someone close to you is, contact your GP, midwife or usual healthcare provider. Visit www.nhs.uk/staywell for more information.

8 **Our AGM**

We held our AGM on Thursday 20 September at Somerdale Pavilion in Keynsham. This year we were delighted that **Cllr Keith Cunliffe**, Deputy Leader of Wigan Council was able to join us. Keith talked about an approach adopted by Wigan Council and its health partners that has changed their relationship with residents to one where public services work together with communities to create a better borough. Launched in 2014, the Wigan Deal emphasises people's responsibility to use services appropriately and keep healthy as well as law and policy-makers working more closely with communities. After Keith's presentation a panel of leaders from the Council, DHI RUH and Virgin care discussed the Wigan Deal and relevant themes for B&NES.